



Threatening and Aggressive Behaviour in the Workplace Risk Assessment & Case Management

This training is aimed at learning participants how to identify and deal with potentially threatening situations and problematic individuals at an early stage. Participants will learn how to help prevent further escalation, future violence and damage to the organisation. The trainers are both internationally regarded and experienced experts in the field of corporate threat management.

Content:

By using real-life cases the trainers have personally worked on, the phenomenon of concerning- and counterproductive workplace behaviour will be illustrated. Participants will perform their own assessments and also develop risk management strategies while actively working on cases.

During the two day program the participant will learn:

1. to differentiate between the four different forms of workplace violence,
2. to assess the value and reliability of case information,
3. the fundamental models and concepts of corporate threat management,
4. techniques of stress- and fear management in cases of concern,
5. basic skills in handling and assessing threatening behaviour,
6. how to use psychological instruments for case assessment and risk management, and
7. skills to engage with senior management and other stakeholders when dealing with problematic cases.

We want to provide a learning environment that will maximise the opportunity to learn from the more than 40 years experience the presenters have, and also allow participants to have close interaction with them as well as with fellow professionals working in similar industries. Therefore a maximum of 15 participants will be allowed to attend and are required to work in a corporate environment where they are confronted with corporate risks, demanding or threatening behaviour.

Date:

29 & 30 January 2020

Location:

Hotel Des Indes, The Hague (The Netherlands)

Costs:

€ 2400,00, excluding travel expenses, accommodation and VAT. On the evening of the 29th there will also be a short evening program. The price includes a group dinner.

Information & Registration:

Contact ms. Emma van den Dool: vandendool@dantespsychology.com or visit www.dantespsychology.com/events/

Participants will receive a certificate. For those interested in further specialisation, the training is accepted by the European Association of Threat Assessment Professionals for certification. For more information about the certification process visit www.aetap.eu.

Trainers

Bram Van der Meer

Mr. Bram B. Van der Meer is a forensic-clinical and investigative psychologist and director of Dantes Psychology Services, based in the The Hague area, The Netherlands (www.dantespsychology.com). The main focus of the company is providing national and international organisations with expert advice when confronted with demanding individuals and concerning behaviour such as communicated threats, anonymous threats, stalking and false allegations. The company also supports organisations with setting up programs to help prevent workplace misconduct.

Mr. Van der Meer started his career as a clinical psychologist in a forensic psychiatric hospital, specialising in risk assessment and management of dangerous patients. He was appointed as an expert witness by the Netherlands Supreme Court in 2002. For more than a decade Mr. Van der Meer worked as an investigative psychologist for the Netherlands National Police's behavioral analysis department, providing specialist investigative advice, offender profiling services, veracity assessments, psychological interview strategies and threat assessment advice.

Mr. Van der Meer is the former president and currently board member of the Association of European Threat Assessment Professionals. He serves as a project leader for the Compliance Chamber at the Institute for Financial Crime based in The Hague. Mr. Van der Meer serves on the editorial board of the American Psychological Association accredited Journal of Threat Assessment and Management. He is an author of several academic papers and has contributed to the international handbook of threat assessment. Together with specialists from the Profiling Unit of the National Crime Agency (United Kingdom) and the Security and Crime Science department of the University College London (United Kingdom), he is doing research on anonymous communicated threats.

Jens Hoffmann

Dr. Jens Hoffmann is a forensic psychologist and head of the Institute of Psychology and Threat Management, a private research, consulting and training organisation based in the Frankfurt area, Germany (www.i-p-bm.com).

Dr. Hoffmann also heads the firm Team Psychology & Security. One of their main tasks is conducting threat management for national and international companies. They have handled more than two thousand cases of threatening behaviour and unwanted pursuits. Dr. Hoffmann and his team were involved in creating and implementing the first threat assessment programs in universities, companies, hospitals and courts in Europe.

Dr. Hoffmann is internationally known for his scientific research and book chapters on the topics of stalking, workplace violence, targeted violence in higher education, spousal homicide, and attacks on public figures. On behalf of the German Bureau of Criminal Investigation, he has also written a textbook on offender profiling.

In his role as an expert, Dr. Hoffmann assisted the German Bundestag in rendering the act of stalking a criminal offence in Germany. He has provided lectures and workshops in several European countries and in the United States of America. Dr. Hoffmann is a board member and the former President of the Association of European Threat Assessment Professionals (AETAP).